

Diagram 1. "Clean" version of Maximo 5.2. Single instance of the program, with no modifications or copying.

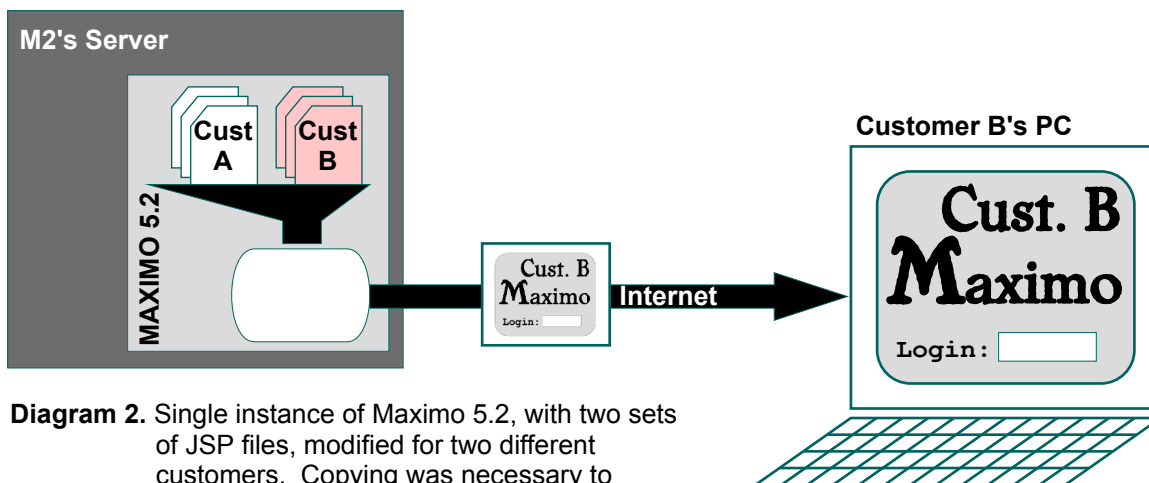


Diagram 2. Single instance of Maximo 5.2, with two sets of JSP files, modified for two different customers. Copying was necessary to create the second set of JSP files.

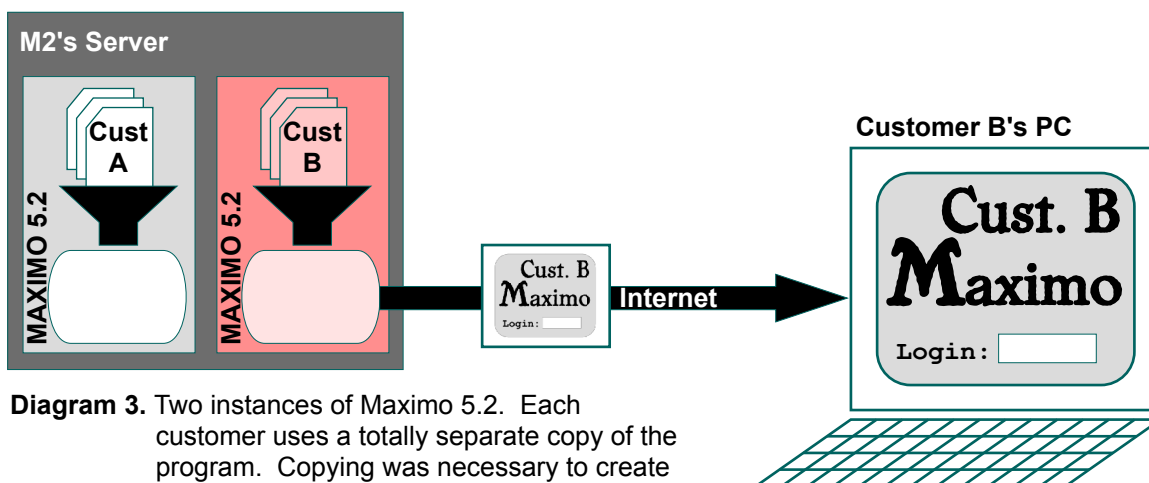


Diagram 3. Two instances of Maximo 5.2. Each customer uses a totally separate copy of the program. Copying was necessary to create the second instance of Maximo.